

MATTED CLIP-OFF CONTRACT

The dog you have brought to us today has extensive matting throughout the coat. The kindest thing to do is clip (shave) the coat short all over. By signing this contract you agree for us to do this.

About the Clip-Off:

A matted clip-off is not a pleasant experience for the dog or the groomer however, it is the safest and quickest way to relieve the suffering from the heavy, tight matts that pull at the dogs skin every time it moves which is very uncomfortable for them.

The welfare of your dog is our top priority and therefore if your dog becomes too distressed, we will stop and rearrange an appointment to complete the groom. Full price will still be charged as well as the additional time for the second appointment. If your dog becomes too aggressive or stressed during the clip-off, we will stop the groom and advise your dog goes to a vet for sedation to finish the clip off and full price will still be charged.

Risks and Conditions:

By giving your permission for us to clip-off the matted coat, you understand that the chance of injury to the dog is greatly increased (clipper rash, cuts and grazes to the skin etc.) We take extra caution and clip slowly and carefully to try and prevent this from happening and we will not be held liable for injury caused due to matting. As we clip so short it can reveal existing skin conditions and health problems which we will also not be held liable for. This is why we strongly advise regular grooming and to keep on top of home maintenance by brushing, to prevent any complications.

Heavily matted ears when clipped short can develop Aural Hematomas. This could start at home and is the restricted blood supply returning to the ears. You may notice the ears bleeding (usually from the tips) but there will be no cuts apparent where the blood is coming from. Although we take every action to prevent this, a dog could overly shake its head at home causing this. We will give advise on what to do in case this happens at home when you leave the salon.

After Care:

Clipping off your dogs matted coat will change its appearance dramatically as their hair will be very short and to the skin. Your dog's behaviour could change in the days following a matted clip-off due to the blood rushing to the skins surface once released from its heavy restricting coat. They may race around the house, roll around, rub their body on soft furnishings, shake their head more than usual or be withdrawn, tired and sulky. They should return to their normal selves after a few days. Your dogs skin may also look pinker than usual, again from the restricted blood rushing to the surface, it is very unlikely clipper rash as we only use sharp, clean, cold blades to clip off. There may also be sore spots where the matts have pulled very tightly on the skin (usually arm pit, tuck up and hygiene areas), we advise to try and prevent your pet excessively licking these areas as they can make it a lot worse.

Advise:

From here on after we will advise you how to prevent future matting by coming for regular grooming and how to keep the coat in good condition at home. It is your responsibility for the welfare of your dog to take action in preventing matting.

Matting Fee: (circle applicable)

Ears / Armpits £5.00

Legs £10.00

Full Body £20.00

By signing below, I, the customer, acknowledge that I have read and understand the above information and agree to the terms and conditions:

Owners Name:

Signature:

Name of Pet:

Breed:

Date: